

**Welcome to the
Accident Reconstruction Professional Suite
README File!**

SYSTEM REQUIREMENTS

To run our Accident Reconstruction Professional Suite software your computer needs to be able to run a 64-bit version of Microsoft Windows 11, 10, 8/8.1, or a Mac running Windows 8 or greater, have at least 2GB of RAM, video monitor and card capable of at least 800 x 600 resolution, up to 3.55GB of Hard Drive space, a Microsoft or compatible mouse is recommended as is a Windows compatible printer for printed reports.

RECOMMENDED minimum requirements are 8 GB of RAM or more and a video card and monitor with at least a 1920 x 1080 (HD) resolution.

INSTALLATION INSTRUCTIONS

This section will cover the installation of our Accident Reconstruction Professional Suite software. If you are upgrading to our Accident Reconstruction Professional Suite software from a previous version of our software, our Accident Reconstruction Professional Suite software will not interfere with any previous version.

To install our Accident Reconstruction Professional Suite software from the web:

- **Shut down all other running programs.**
- Download your program(s) from our web site.
- Run the downloaded installation file.
- The files will now be installed onto your hard drive. After file installation all necessary icons will be created on the desktop and in the Start menu system.
- Repeat for the other programs in the suite.

WHERE'S THE MANUAL?

Our Accident Reconstruction Professional Suite User's Guides (manuals) are online "electronic" manuals in PDF form for all 3 programs in the suite. Once our Accident Reconstruction Professional Suite software is installed and run, you will find an icon for the manual on the Options/About window that appears when you click the gear icon in the toolbar in AR Pro, or the Programs tab in Recall and TSB.

DEMO MODE:

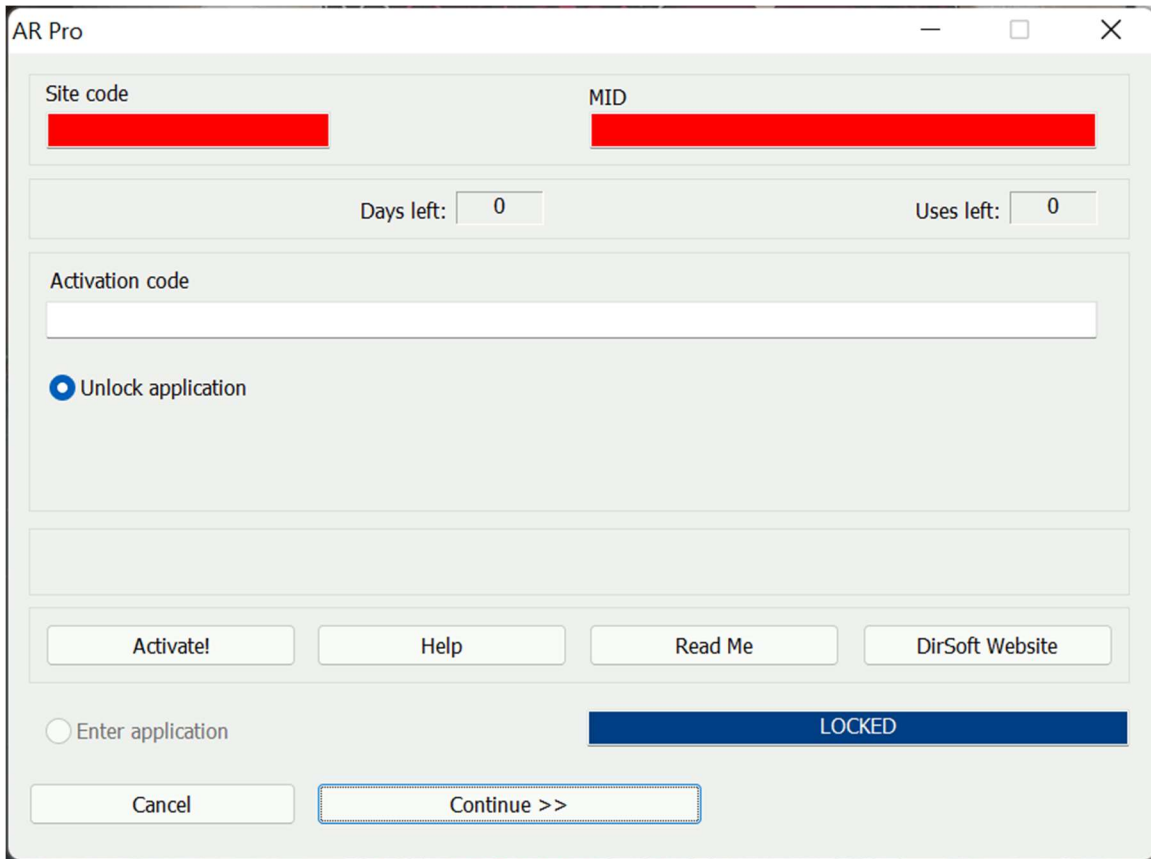
You can run our Accident Reconstruction Professional Suite software in an uninhibited "demo mode" for 15 days, which starts the first time the program is run after installation.

SUBSCRIBING TO OUR ACCIDENT RECONSTRUCTION PROFESSIONAL SUITE SOFTWARE:

To order our Accident Reconstruction Professional Suite software, you may place order on our web site with your major credit/debit/purchase card. We do not accept Purchase Orders but will accept checks from US police agencies for subscriptions.

ACTIVATING OUR ACCIDENT RECONSTRUCTION PROFESSIONAL SUITE SOFTWARE:

To activate our Accident Reconstruction Professional Suite software, the Suite must have already been subscribed to.



The screenshot shows the 'AR Pro' activation dialog box. It features a title bar with standard window controls. The main area contains several input fields and buttons. At the top, there are two redacted fields labeled 'Site code' and 'MID'. Below these are two numeric input fields: 'Days left: 0' and 'Uses left: 0'. A large text input field is labeled 'Activation code'. Below the input fields is a radio button labeled 'Unlock application' which is selected. At the bottom, there are four buttons: 'Activate!', 'Help', 'Read Me', and 'DirSoft Website'. Below these buttons is a radio button labeled 'Enter application' which is unselected. To the right of this radio button is a blue bar with the text 'LOCKED'. At the very bottom, there are two buttons: 'Cancel' and 'Continue >>'.

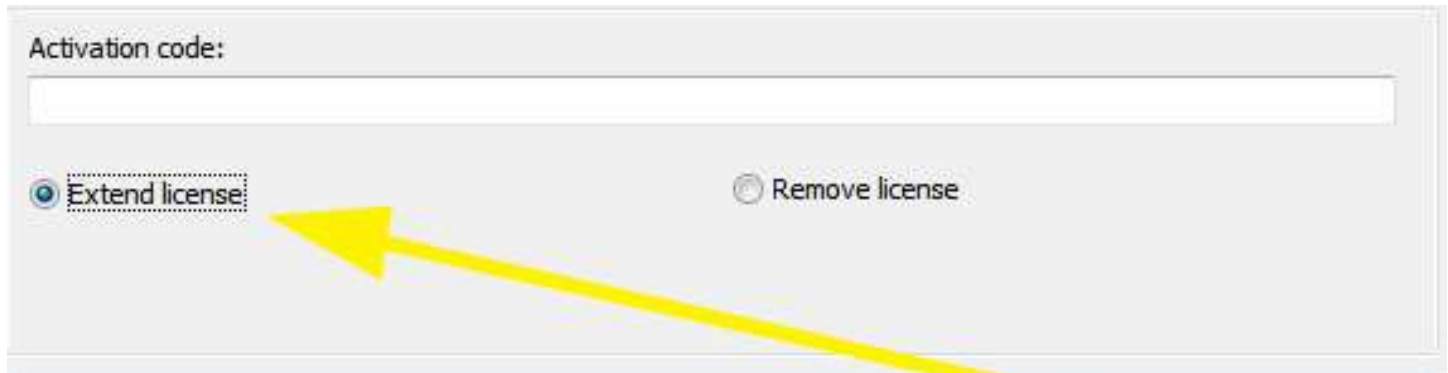
To activate a program that is "locked", or in "demo" or "evaluation" mode, press the "**Activate!**" button in the lower left-hand of the opening screen. This button will take you to the Product Activation page of our web site (<https://www.dirigosoftware.com/activate64.php>). If this computer cannot connect to the internet, you will need to do the online Activation process from a computer that can connect. Once at the Product Activation page, you need to fill in all the requested information on the Activation page with the information displayed on your software Activation screen so that we may verify your request for an Activation Code. Once verified, your Activation Code will be generate and e-mailed to you at the e-mail address you provide during the Activation process.

To activate your program with the code you received via e-mail, it is best to copy and paste the long code from your e-mail message into the "Activation Code:" input on the activation screen. This will help to prevent a mistake in typing in the code. If you make a mistake, however, simply re-type in the code until the program accepts it.

Also, we will **not** accept phone calls to activate your software. You **must** perform the activation on the Product Activation page of our web site, as described above.

EXTENDING YOUR ACCIDENT RECONSTRUCTION PROFESSIONAL SUITE ACTIVATION

Starting 30 days before the expiration of your yearly subscription, the security screen will begin appearing every time you start our software. This is to afford you the opportunity to extend your subscription and activation before it expires at an inopportune time.



To extend your activation for an additional year, place your resubscription order on our web site and then click on the small radio button entitled "Extend license" **first** and then press the "**Activate!**" button in the lower left-hand of the opening screen. This button will take you to the secure Product Activation page of our web site. If this computer cannot connect to the internet, you will need to do the online Activation process from a computer that can connect. Once at the Product Activation page, you need to fill in all the requested information on the Activation page with the information displayed on your Activation screen so that we may verify your request for an Activation Code. Once verified, your Activation Code will be generated and e-mailed to you at the e-mail address you provide during the Activation process.

To extend your license with the code you received via e-mail, it is best to copy and paste the long code from your e-mail message into the "Activation Code" input on the activation screen. This will help to prevent a mistake in typing in the code. If you make a mistake, however, simply re-type in the code until the program accepts it.

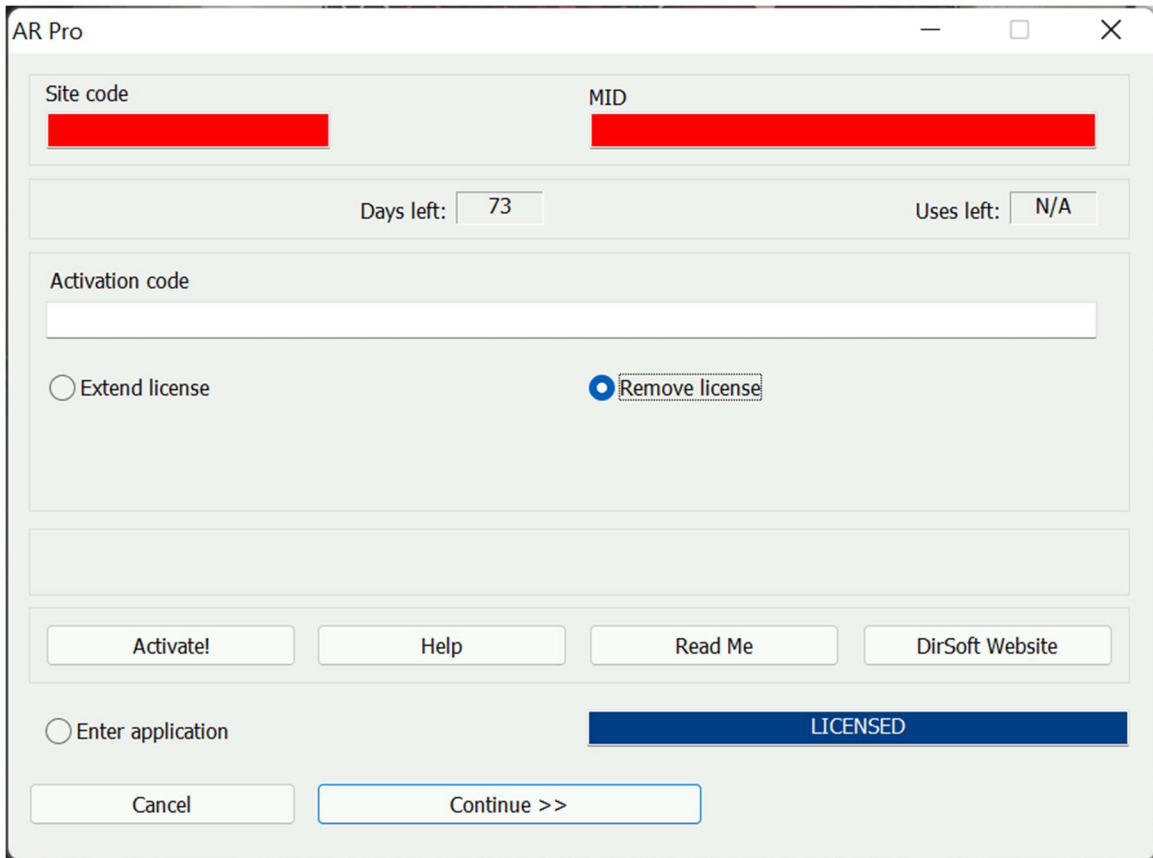
The Activation codes **expire** on the last day of your subscription. You will need to resubscribe and reactivate your software at that time.

Please note that if you wind up going past the expiration of the activation code the programs will cease to run.

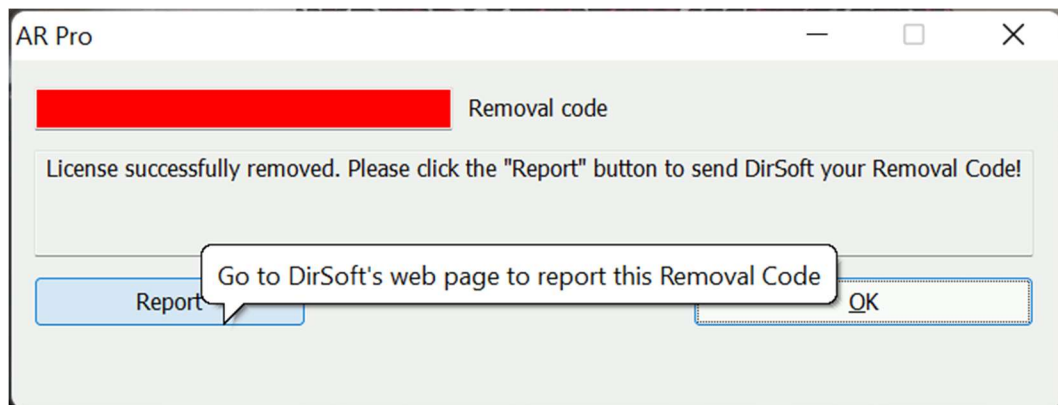
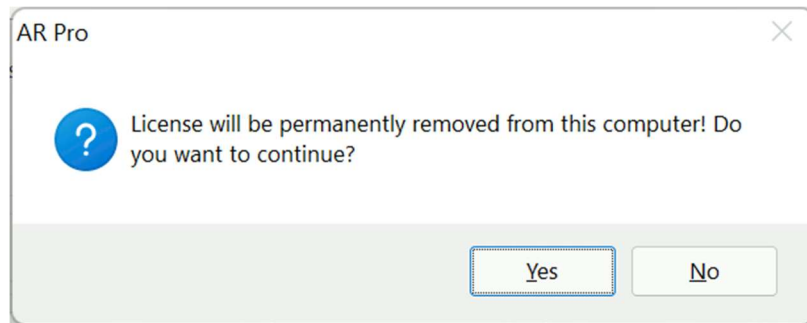
DEACTIVATING YOUR SUITE SOFTWARE:

The deactivation process was created in the event you are going to purchase another computer and you want to move your software onto the new computer, or you are upgrading or changing your computer's components. Please note that you can only deactivate an ACTIVATED copy of our software.

To deactivate your activated program, press and hold the Ctrl key on your keyboard and then restart your software. This will make the Protection Screen show up upon program startup. Once that screen is up, please do the following:



- Select the small button labeled "Remove License".
- Press the "Continue >>" button.
- You will be asked "License will be permanently removed from this computer! Do you want to continue?" Press the Yes button to deactivate your program.



- You will be shown a "Removal Code", along with instructions to report this Removal Code to us so that we may update your Activation Code records. **WARNING:** Failure to report this Removal Code to us will negate us giving you back an Activation Code in our records for use on another computer. In other words, you'll be throwing away a license.

By deactivating (and reporting your Removal Code to Dirigo Software) you will be given back one Activation Code in our records for possible future use.

THE VEHICLE SPECS DATABASES:

The vehicle databases that are included with AR Pro are provided to you absolutely free (not part of the AR purchase price) and is a recompilation of the database information that is released into public domain by Transport Canada in their software program "Canadian Vehicle Specifications", as well as the good folks at 4N6XPRT Systems, who generously provide us with their Expert Autostats® Lite database for inclusion in our AR Pro program.

Transport Canada has the following disclaimers with their program, and they are hereby restated by Dirigo Software for Transport Canada and for Dirigo Software, LLC:

"The data in the databases is not guaranteed to be 100% accurate. It is possible that you may find errors in dimensions or weights. We ask that you inform us [Transport Canada] of any such errors so that we can make the necessary corrections."

"Transport Canada [and Dirigo Software] provides this data... free of charge and by so doing absolves itself of any requirement to guarantee the data under scrutiny from any source."

You may contact Transport Canada at:

Jean-Louis Comeau, PEng
Chief, Collision Investigation
Road Safety and Motor Vehicle Regulation Directorate
Transport Canada
2780 Sheffield Road
Ottawa, ON K1B 3V9

Tel (613) 993-9851

Fax (613) 991-5802

E-Mail comeajl@tc.gc.ca

Please note that Dirigo Software has not changed, modified, added, or deleted any of the information that is contained within the databases that are issued by Transport Canada (except to add Imperial measurements alongside of the Metric measurements), and we hereby recognize and thank Transport Canada as the creator of the database information.

UPDATING THE VEHICLE SPECS DATABASES:

At least once a year (usually around April), Dirigo Software will update the Vehicle Specifications Database that is included with AR Pro with the new model year information. You may obtain the new database FREE by downloading an AR Pro update from our web site. AR Pro has been designed to automatically recognize the updated database information, which means you have only to install the new database to update your copy of AR Pro. No other steps by you are necessary.