# Welcome to the Accident Reconstruction Professional 17 README File!

## SYSTEM REQUIREMENTS

To run our Accident Reconstruction Professional software your computer needs to be able to run a 64-bit version of Microsoft Windows 11, 10, 8/8.1, or a Mac running Windows 8 or greater, have at least 2GB of RAM, video monitor and card capable of at least 800 x 600 resolution, approx. 123 MB of Hard Drive space, a Microsoft or compatible mouse is recommended as is a Windows compatible printer for printed reports. HIGHLY recommended minimums are 8GB of RAM and an HD (1920 x 1080) monitor.

## INSTALLATION INSTRUCTIONS

This section will cover the installation of our Accident Reconstruction Professional software.

To install Accident Reconstruction Professional from the web:

- Shut down all other running programs.
- Download AR Pro from our web site.
- Run the downloaded installation file.
- The files will now be installed onto your hard drive. After file installation all necessary icons will be created on the desktop and in the Start menu system.

### WHERE'S THE MANUAL?

Our Accident Reconstruction Professional program manual is an online "electronic" PDF document. Once our Accident Reconstruction Professional software is installed and run, you will find an icon for the manual on the Options/About window that appears when you click the gear icon in the toolbar in AR Pro.

### **DEMO MODE:**

You can run our Accident Reconstruction Professional software in an uninhibited "demo mode" for 15 days, which starts the first time the program is run after installation.

# SUBSCRIBING TO OUR ACCIDENT RECONSTRUCTION PROFESSIONAL SOFTWARE:

To order our Accident Reconstruction Professional software, you may place order on our web site with your major credit/debit/purchase card. We also accept Purchase Orders from US police agencies for subscriptions.

## ACTIVATING OUR ACCIDENT RECONSTRUCTION PROFESSIONAL SOFTWARE:

To activate a program that has been subscribed to and is "Locked" or in "Demo" or "Evaluation" mode:

If you have an email program installed on your computer (Outlook, Microsoft Mail, Thunderbird, etc.) AND use it for your email, please fill in your name, Dept./Co., and the state you are from in the email that appears when you click the "Activate - Outlook" button at program startup.

AR Pro			-		
Site code		MID			
Subscrip	otion Days left: 0		Uses I	eft: 0	
Activation code					
• Unlock application					
Subs Mail,	cription paid? Click here to etc.	email us a code requ	uest w/ Outook c	r MS	
Activate - Outlook	Activate - Web mail	SUBSCRIBE	DirSof	t Website	
			LOCKED		
Cancel	Continue >>				

If you use a browser for your email (Gmail, Hotmail, Outlook.com, etc.), please follow the instructions that appear when you hover over the "Activate – Web mail" button and copy and paste the Site and MID codes from the red blocks in the window that appears upon starting AR Pro and send those to us.

AR Pro	- 0	×
Site code	MID	
Subs	iption Days left: 0 Uses left: 0	
Activation code		
<ul> <li>Unlock application</li> </ul>		
	Please copy and paste the 2 codes into your web email and send to support@dirigosoftware.com	
Activate - Outlook	Activate - Web mail SUBSCRIBE DirSoft Website	
	LOCKED	
Cancel	Continue >>	

The Activation codes **expire** on the last day of your subscription. You will need to resubscribe and reactivate your software at that time.

Please note that if you wind up going past the expiration of the activation code the program will cease to run.

## **DEACTIVATING YOUR SOFTWARE:**

The deactivation process was created in the event you are going to purchase another computer and you want to move your software onto the new computer, or you are upgrading or changing your computer's components. Please note that you can only deactivate an ACTIVATED copy of our software.

To deactivate your activated program, press and hold the Ctrl key on your keyboard and then restart your software. This will make the Protection Screen show up upon program startup. Once that screen is up, please do the following:

AR Pro			- 0	×
Site code	•	MID		
Subscr	ption Days left: 364		Uses left:	N/A
Activation code				
		• Remove license		
Activate - Outlook	Activate - Web mail	SUBSCRIBE	DirSoft Wel	bsite
O Enter application		LICE	ENSED	
Cancel	Continue >>			

- Select the small button labeled "Remove license".
- Press the "Continue >>" button.



- You will be asked "License will be permanently removed from this computer! Do you want to continue?" Press the Yes button to deactivate your program.
- You will be shown a "Removal Code".

If you have an email program installed on your computer (Outlook, Microsoft Mail, Thunderbird, etc.), AND use it for your email, please fill in your name, Dept./Co., and the state you are from in the email that appears when you click the "Report - Outlook" button at program startup.

AR Pro	-		×
Removal code			
License successfully removed. Please save remo	val code.		
Report - Outlook Report - Web mail	Q	к	

If you use a browser for your email (Gmail, Hotmail, Outlook.com, etc.), please follow the instructions that appear when hovering over the "Report - Web mail" button and copy and paste the Removal Code from the red block and email it to us.

Removal code			
License set			
Copy and paste this code into your we support@dirigosoftware.com	eb mail	and send	to
Report - Outlook Report - Web mail	C	<u>D</u> K	

**WARNING:** Failure to report this Removal Code to us will negate us giving you back an Activation Code in our records for use on another computer. In other words, you'll be throwing away a license.

By deactivating (and reporting your Removal Code to Dirigo Software) you will be given back one Activation Code in our records for possible future use.

### THE VEHICLE SPECS DATABASES:

The vehicle databases that are included with AR Pro are provided to you absolutely free (not part of the AR purchase price) and is a recompilation of the database information that is released into public domain by Transport Canada in their software program "Canadian Vehicle Specifications", as well as the good folks at 4N6XPRT Systems, who generously provide us with their Expert Autostats<sup>®</sup> Lite database for inclusion in our AR Pro program.

Transport Canada has the following disclaimers with their program, and they are hereby restated by Dirigo Software for Transport Canada and for Dirigo Software, LLC:

"The data in the databases is not guaranteed to be 100% accurate. It is possible that you may find errors in dimensions or weights. We ask that you inform us [Transport Canada] of any such errors so that we can make the necessary corrections."

"Transport Canada [and Dirigo Software] provides this data... free of charge and by so doing absolves itself of any requirement to guarantee the data under scrutiny from any source."

You may contact Transport Canada at:

Jean-Louis Comeau, PEng Chief, Collision Investigation Road Safety and Motor Vehicle Regulation Directorate Transport Canada 2780 Sheffield Road Ottawa, ON K1B 3V9

Tel (613) 993-9851 Fax (613) 991-5802

E-Mail comeajl@tc.gc.ca

Please note that Dirigo Software has not changed, modified, added, or deleted any of the information that is contained within the databases that are issued by Transport Canada (except to add Imperial measurements alongside of the Metric measurements), and we hereby recognize and thank Transport Canada as the creator of the database information.

### UPDATING THE VEHICLE SPECS DATABASES:

At least once a year (usually around April), Dirigo Software will update the Vehicle Specifications Databases that are included with AR Pro with the new model year information. You need to do nothing to update your software as the updated databases will be included in the next program update following our receipt of the new databases.